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must be willing and able to hear the
truth and to deal with life realistically. I
haven't always had the regard for truth
that I do now. I once looked for the con-
venient answer - the one that would be
accepted. I paid an enormous price for
doing so. In 1985, my husband Mike

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became ill. He was a big, burly guy, and
neither one

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will help you avoid disasters, steer clear
of sticky circumstances with coworkers,
and leave you in control. If you're asked
to give an impromptu presentation or
you accidentally send a personal e-mail

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What's the problem? Can You Hear Me Now?

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